

[MHub Support](#) > [Showroom](#) > [Bookings](#)



Articles in this section



How do I cancel a loan application with a particular banker?

3 years ago · Updated

[Follow](#)

Bookings > (Unit #/Purchaser's Name) > Booking Overview

1. Click **Bookings** at the Showroom homepage
2. Click on the unit number you would like to cancel (Use the search function to search for the specific unit number or purchaser's name)
3. Scroll down to the Refer to Mortgage Banker section, select **Cancelled by developer** at the status dropdown of the specific banker
4. Add the reason for cancellation at the Status Note pop-up
5. Click **Yes** and loan application will be cancelled
Banker will be notified via SMS

Was this article helpful?

☒ Yes

☐ No

0 out of 0 found this helpful

Have more questions? [Submit a request](#)

[Help](#)

Return to top 

Related articles

[What is Auto-Release](#)

[How do I cancel the SPA/LA tracker?](#)

[How do I update the SPA tracker status?](#)

[How do I share my booking form with panel banker?](#)

[How do I add more fields or information when making a booking \(Booking Custom Fields\)?](#)

MHub Support

 [Powered by Zendesk](#)